

## National ComTel – Master Service Agreement



For each of the telephone numbers listed herein, and for each of the service types that I have designated above, I hereby authorize the change of my telephone company from that which I am currently using to NCNI. I appoint NCNI to act as my agent in order to effectuate the change(s) and authorize it to handle, on my behalf, all arrangements including ordering, changing, and or maintaining my service with my local telephone company(s), Interchange Carriers, Joint User Groups, Equipment Vendors, and Consultants for NCNI and also to issue all necessary instructions to the forgoing for the purpose of fulfilling its agency on my behalf. I further authorize NCNI to obtain billing information and customer service reports with respect to the telephone service(s) listed as well as credit information for my company.

I represent that I have the authority to change telecommunications carriers for each of the telephone numbers identified herein. I understand that I may only select one inter-exchange carrier for any one-telephone number, unless indicated above. With these understandings, I select NCNI to provide the telecommunication service types indicated above for each of the telephone numbers listed herein. I understand that my local exchange carrier for these numbers may charge a per-line fee for this line change in communication carriers. Customers remain solely responsible for paying all supplier charges and NCNI assumes no obligation to pay these charges. This agreement will remain in full force and effect until agreed upon in writing by the customer and NCNI.

PICC fees may apply. Liability of NCNI, if any, for damages due to actions of NCNI, any of its providers and/or the LEC shall in no event exceed an amount equivalent to the charge to the customer for the service during the time, which such damages occurred. Payment is due in full by the 25th of each month. Late payments will be assessed a finance charge of 1 ½%. I understand this is a term agreement. If I terminate service after the 45 day trial period from date of service, I agree to pay 50% of the amount of the average invoice for the remaining months of term. I further agree that in the event of a dispute, all disputes need to be submitted in writing within 30 days of the invoice date. If this matter goes to legal action or arbitration, the venue will be in the Los Angeles Municipal Court, Van Nuys Branch, County of Los Angeles and the prevailing party will be entitled to recover reasonable attorney's fees in addition to any other relief to which they may be entitled. I authorize my faxed signature to be deemed an original. This agreement becomes effective upon approval by National ComTel Network Inc. This Agreement, after the original term, will automatically renew for a duplicate time period as noted above unless the customer notifies NCNI in writing at least 45 days in advance of the term Agreement date below. If I elect to switch service away from NCNI without the 45 day written notice, I agree to pay 50% of the last full month's amount for early termination.

I agree and understand the rates, terms, and conditions for the provision by NCNI of the service(s) I have selected above are set in and governed by the applicable NCNI tariffs on file with the Federal Communications Commission and, to the state regulatory commission in the state where each telephone number is located.